

Services

Standard annual service offering

Inclusion list

- Complete boiler service to manufacturers guidelines with 40-point checklist to include;
 - Cleaning of burn chamber (ensuring any air and ignition holes are clear)
 - Checking & reporting of any cracked fire bricks or damaged rope
 - Cleaning of fire bed/tilting grate or walking/stepped floor grate
 - Checking and tightening of any chamber doors/access panels if required
 - Removing & cleaning of boilers turbulator/heat exchanger system
 - Cleaning of any inverter drive air intakes (if appropriate)
 - Checking chain tension & oiling
 - Empty of the ash can¹
 - Operating and checking of boilers components
- Flue gas analysis undertaken and readings recorded
- Sweeping of the flue system²
- Cleaning of any accessible line strainers within plant room
- Noting of Heat meter details, readings and basic operational check within plant room
- A full system report; which includes detailing all aspects of the service undertaken, recording boiler(s) and heat meter(s) info, any issues noted with the boiler and system, any recommendations and solutions to rectify issues found.
- A photo Dropbox album of each service³; We create a photo album of your service, so that you can see what state your system was in before we arrive, what happened during and how the system was left. We also include photos of any faults/issues found.

1. Emptying of the ash can will be undertaken but the client must provide a suitable location for disposal of ash.
2. Sweeping of flue systems cannot always be undertaken due to how the flue system is installed or when the flue system may be inappropriate to sweep, this will be advised prior to contract acceptance.
3. The Dropbox link will be created and access will be given to you the client for at least 30 days before being removed but will be kept on Howard Services internal computer system (for a period of time) for future reference if required.